



Grief has no timeline.

*Ridge Meadows
Hospice Society*

ANNUAL GENERAL MEETING
Wednesday, June 27, 2012





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**RIDGE MEADOWS
HOSPICE SOCIETY**

Dear Member,

Ridge Meadows Hospice Society will be holding our 2012

Annual General Meeting

on Wednesday, June 27, 2012 at 5:45

in the Fraser Room at the Maple Ridge Library.

All members in good standing 30 days prior to the meeting are eligible to vote.

Packages will no longer be mailed out in an effort to become more environmentally friendly, therefore we are sending this notification and reports by email to all our members who have provided us with their contact information. The package will also be available on our website:

www.ridgemeanowshospicesociety.com

*Please note, if you have any questions for the board of directors, submission is required in writing to laura@ridgemeanowshospice.org, no later than June 18th.

This will enable the directors to have sufficient time to provide precise and accurate answers.

Thank you for your support.

Sincerely,

Laura Cherrille,

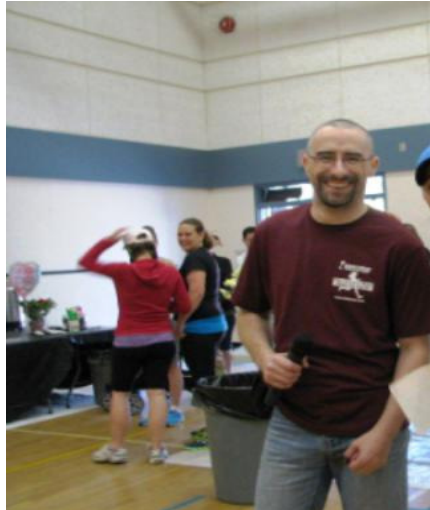
Executive Director

President and Executive Directors' Report

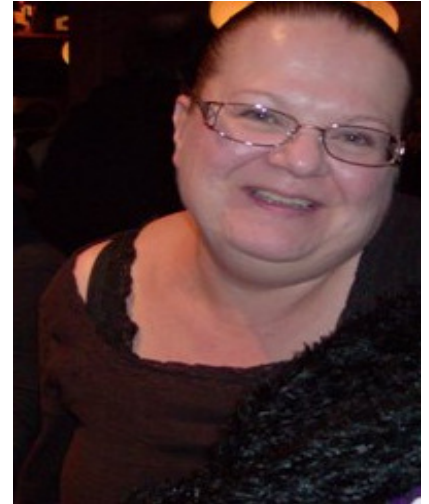
Wow, it is hard to believe how fast four years can unfold. A term for a director on the board is two years, with the option to stay on for a total of two terms. Three directors who have contributed so much in the past four years have completed the maximum two terms. It is with heavy hearts that we bid Lindsay Norcross, Allen LaRose and Teresa McWilliams a fond farewell. These three volunteers were pivotal in the growth and expansion of the society. Under their direction the office re-located to a larger space, the opening of the thrift store, an increase of staffing from three to nine, expansion of the relaxation circle, several more fund raising initiatives throughout the year and an increase in the programs we offer the public, to name a few. All three have promised that they will stay on volunteering in some form, whether it be lending a hand with our events, or providing healing touch to clients. Let's hold them to it, so it is not good bye but a shift in different directions! So thank you for all the time, love, and wisdom you have bestowed upon us. Your efforts will continue to benefit this society for years to come!



Lindsay Norcross
President



Allen LaRose
Vice-President



Teresa McWilliams
Secretary

Thank you to all the staff, volunteers, and board of directors for all their hard work, endless energy and dedication in their commitment to fulfilling the Ridge Meadows Hospice Society's mission. Without each and every one of you we would not be able to provide these invaluable hospice support services.

A heart-felt thank you goes out to our many community sponsors, organizations and individuals that have supported the society throughout this past year. This support has not only come in the form of volunteering, but also in cash donations, gifts in kind, and in supplies for the thrift store.

**3 Year History
Visiting Volunteer Programs**

Volunteer Services	Apr.1, 09 – Mar. 31, 10	Apr.1, 10 – Mar. 31,11	Apr.1, 11 – Mar. 31,12
Volunteers assigned or available	47	55	67
Total Referrals	79	171	135
Total Volunteer Hours	4329	3864.5	5687

There is a formula that Fraser Health Authority uses to determine how many full time staff would be needed to fill the hours that volunteers provide. For our visiting volunteers we would need to hire 2.92 full time staff.

**3 Year History
Bereavement Support Programs**

Bereavement Support Services	Apr.1, 09 – Mar. 31, 10	Apr.1, 10 – Mar. 31,11	Apr.1, 11 – Mar. 31,12
Volunteers assigned or available	10	22	26
Total Referrals	59	73	97
Total Volunteer Hours	634.25	947	1124

The equivalent for the bereavement volunteers would be .58 full time staff.

**2 Year History
Thrift Store Volunteer**

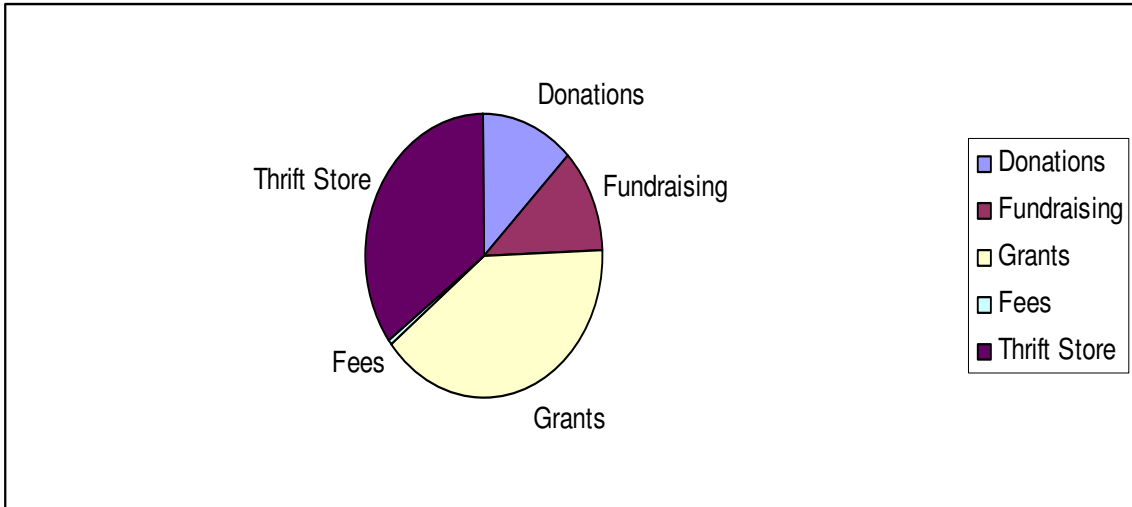
Thrift Store Volunteers		Apr.1, 10 – Mar. 31,11	Apr.1, 11 – Mar. 31,12
Volunteers assigned or available		59	61
Total Volunteer Hours		6525	7580

The equivalent for thrift store volunteers would be 3.89 full time staff.

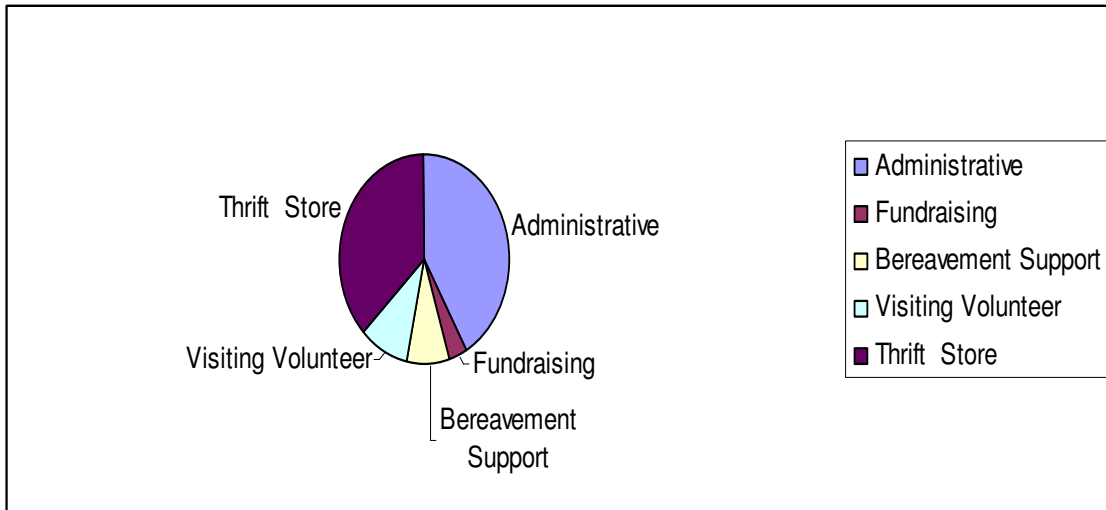
This year our board of directors volunteered a total of 892 hours. This would be the equivalent of .46 full time staff.

Our “Friends of Hospice” volunteered over 510 hours at special events. This is the equivalent of .26 full time staff.

REVENUE: April 1, 2011 – March 31, 2012



OPERATING EXPENSES: April 1, 2011 – March 31, 2012



Various training and educational seminars were offered to volunteers throughout the year:

The 30 hour level 1 training course was offered once in the fall and again in late winter. A warm welcome goes out to all our new volunteers. Both the one-on-one bereavement support training and the facilitator training courses were offered to volunteers who want to support the bereaved clients. The 18th Annual Living with Grief Teleconference topic this year was *Spirituality*. This event was hosted by the 1st Memorial Funeral Services-Burkeview Chapel, and was well attended by both staff and volunteers.

The society staff reached out into the community and provided presentations to various local groups and organizations. Staff and practicum students also met with the elementary school counselors and provided resources on children's grief. Partnerships with other non-profit organizations were made possible this past year. We partnered with the Family Education and Support Services Centre and co-facilitated a bereavement support group. This partnership was funded through a grant from the Ridge Meadows Hospital Foundation.

We were privileged this past winter to have 2 practicum students work with us on projects. One of our students put together a palliative caregiver's support group. This group will be funded through a grant from the Ridge Meadows Hospital Foundation. The other student worked on marketing, networking and re-vamping our children's bereavement support program. A big thank you goes out to both Lisa and Sarah for all of their hard work, support and passion for hospice.

Special Events

Various fundraising events were hosted by the society over the past year. The 2nd annual Evening of Romance proved to be a very popular night. In partnership with Manion and Associates and with the Ridge Meadows Hospital Foundation the annual head shave at the Home Show was enjoyed by all. The 14th annual Vistas Run was held on Sunday, May 29th and was well attended. The 3rd annual Hoe Down for Hospice was a huge success, with a D.J., special appearance by Natasha Zimbaro, can-can dancers, Mexican dancers, and a barbecue buffet dinner.



Hoe Down entrance at Senior's Centre



Golden Spike Can-Can dancers

The 2nd annual gift wrapping fund-raiser in Haney Place Mall took place the week prior to Christmas. Other fund-raising events included Meridian Meats packages, selling Purdy's chocolates, a bottle drive, and our first cash lottery. Our 2nd fashion show fundraiser for the thrift store was held in April and was such a big hit another one was held in October.



Evening of Romance

Respectfully Submitted,

Laura Cherrille, Executive Director,

Lindsay Norcross, President