



*Grief has no timeline.*

# *Ridge Meadows Hospice Society*

## **ANNUAL GENERAL MEETING**

**Thursday, July 17, 2014**



*Jerry Sulina Park*

## **AGENDA**

### **RIDGE MEADOWS HOSPICE SOCIETY**

### **ANNUAL GENERAL MEETING**

**Thursday, July 17th, 2014.**

**The Fraser Room, Maple Ridge Library, 22470 Dewdney Trunk Rd.**

**Registration from 18:30, meeting comes to order at 19:00hrs.**

- **WELCOME**
- **INTRODUCTIONS**
- **CALL TO ORDER**
- **APPROVAL OF MINUTES - July 31<sup>st</sup>, 2013.**
  
- **REPORTS**
  - **Treasurer**
  - **Executive Director/President**
- **ELECTION**
  - **Number of positions open for election (3)**
  - **Election**
  - **Results**
- **ADJOURNMENT**

## President and Executive Director's Message and Report

Dear Hospice Society Members, Volunteers, Supporters, Sponsors and Staff.

Preparing for this year's Annual General Meeting and reflecting on the events over this past year, my thoughts have been focused around Time. In our busy lives, time largely dictates most everything that we do, and is especially foremost in our minds with the work that we do at the Hospice Society with our Volunteers and Supporters. The following is a paragraph taken from our response to the Maple Ridge Art Gallery's exhibition 'In Wait' at The Act in March 2014.

'The connotations of having to wait are often negative, yet when gently reframed we also can see that the gift of waiting is that it is also the gift of time. There are great lessons that are learned, awakenings that are had when we are grateful, and fully embrace the time we have to wait. When we wait with another person for whatever they are facing we offer the greatest gift, our time, our presence. We at the Hospice Society believe this is what draws so many dedicated, compassionate volunteers to this community service of supporting others'.

*(Lindsey Willis, Coordinator of Palliative Support Services)*

During last year we managed to deliver our Hospice Society presentation to many local community organizations, council and service groups. This in turn generated discussions which may not have been possible before, enlightened potential new clients of our extended free palliative and bereavement support programs open to them and their families, opened doors to enroll new volunteers, it also promoted sponsorship and donors to support our cause. Following on from this success, we have revised our presentation into a summer road show that we will be rolling out to businesses during July and August this year.

Our heart-felt **Thank You** goes out to our many community sponsors, organizations and individuals that have supported the society throughout this past year and in previous years. Your support has not only come in the form of much needed cash donations and gifts in kind, but also by you adding your respected community name to our mission.

I would encourage everyone connected to our Hospice Society to take a very well deserved sense of pride, and let people know that you serve your community by being a volunteer, a supporter or a staff member through the Ridge Meadows Hospice Society. The more we can relay what our mission is at the Hospice Society; a greater number of people will be helped.

Our Mission: *To provide compassion, support and care to patients and loved ones in dealing with end of life experience, grief and mourning.*

We are so very fortunate to be able to deliver our Mission within Maple Ridge and Pitt Meadows, with so much dedicated support and commitment from all of our wonderful volunteers in every area. In no particular order; we sincerely thank our volunteers who work relentlessly at our Thrift Store to generate the funds that help run our programs. We also sincerely thank our Palliative and Bereavement Support program volunteers who provide the emotional support to those most in need, turning darkness into light.

Our volunteer Board of Directors does such a great job helping to facilitate our fund development activities, policy and budget approval and in human resource consultations throughout the year. We must also thank our unseen volunteers who provide support by updating our web site, producing our newsletter, IT support and so many other administration roles. Let's not forget our dedicated core Staff, who plan, train, run and coordinate all functions within the society. You all play a crucial role at the Hospice Society; we recognize and sincerely ***Thank You All*** so very much.

**'To the world you may be one person, But to one person you may be the world'.**  
-- *Anonymous.*



Time to Remember 2013



Volunteer Appreciation 2013



Start Line Vistas 2013

**3 Year History  
Visiting Volunteer Programs**

Volunteer Services	Apr.1, 2011 – Mar. 31, 2012	Apr.1, 2012 Mar.31, 2013	Apr.1,2013 – Mar. 31,2014
Volunteers assigned or available	67	82	82
Total Referrals	135	154	179
Total Volunteer Hours	5687	5955	6256

There is a formula that Fraser Health Authority uses to determine how many full time staff would be needed to fill the hours that volunteers provide. For our visiting volunteers they would need to hire 3.2 full time staff.

**3 Year History  
Bereavement Support Programs**

Bereavement Support Services	Apr.1, 11 – Mar. 31, 12	Apr.1, 12 – Mar. 31 ,13	Apr.1, 13 – Mar. 31,14
Volunteers assigned or available	26	21	33
Total Referrals	97	93	81
Total Volunteer Hours	1124	1123	860

**3 Year History  
Thrift Store Volunteer**

Thrift Store Volunteers	Apr.1, 10 – Mar. 31,11	Apr.1, 12 Mar. 31,13	Apr. 1, 13 Mar. 31, 14	
Volunteers assigned or available	59	53	62	
Total Volunteer Hours	6525	7735	7795	

This year our board of directors volunteered a total of 1041 hours, Friends of Hospice volunteered 75 hours and Skilled Labour volunteer hours were 168 hours.

RIDGE MEADOWS HOSPICE SOCIETY

ANNUAL GENERAL MEETING

Wednesday, July 31, 2013  
Wesbrooke Seniors Living  
12000 190A Street,  
Pitt Meadows, British Columbia

MINUTES

1.0 Welcome:

Norma Parker welcomed everyone to the 26<sup>th</sup> Annual General Meeting of The Ridge Meadows Hospice Society. The Board of Directors and Staff were introduced to the attendees. Norma expressed gratitude for all the work staff, volunteers and board members perform for RMHS. Gwen O'Connell was thanked for the use of the Wesbrooke as a venue for the meeting.

2.0 Annual General Meeting:

- a. Meeting called to order at 18:08 hours
- b. Amendments to agenda – no amendments

**MOTION:** Gwen O'Connell motioned to accept the Annual General Meeting Minutes of June 27<sup>th</sup>, 2012. Nathan Logue **SECONDED. MOTION CARRIED.**

3.0 Reports:

President's Report: Norma Parker

- Report circulated

Executive Director's Report: Mark Vosper

- Report circulated

Treasure's report: Devon Dashko

- Report circulated
- It was noted that the increase in income is largely due to the success of the Thrift Store. Unfortunately, Gaming Funds were reduced by \$10k this year.

**MOTION:** Allen LaRose motioned to accept the Treasurer's report dated July 11, 2013. Helen Gambling **SECONDED. MOTION CARRIED.**

4.0 Election of Board of Directors:



There are 7 incumbent board members and two vacant positions available for nomination from the community, for election to the Board of Directors of the Ridge Meadows Hospice Society

The 7 incumbent Board members are:

Adrienne Dale  
Helen Gambling  
Darryl Lucas  
Gwen O'Connell  
Devon Dasko  
Nathan Logue  
Norma Parker

There are two vacant positions for Board of Directors.

There were no nominees from the community standing for election:

President Norma called for any nominations from the floor.

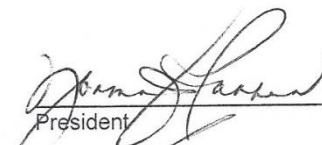
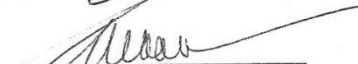
Nominations received from the floor are:  
Lindsay Norcross  
Allen LaRose.

Therefore the two members who stood for nomination are elected to the Board of Directors by acclamation.

The 7 incumbent members remain on the Board of Directors for another term by acclamation.

**MOTION:** Gwen O' Connell moved to elect nominees to the Ridge Meadows Hospice Society Board of Directors. Adrienne Dale **SECONDED. MOTION CARRIED**

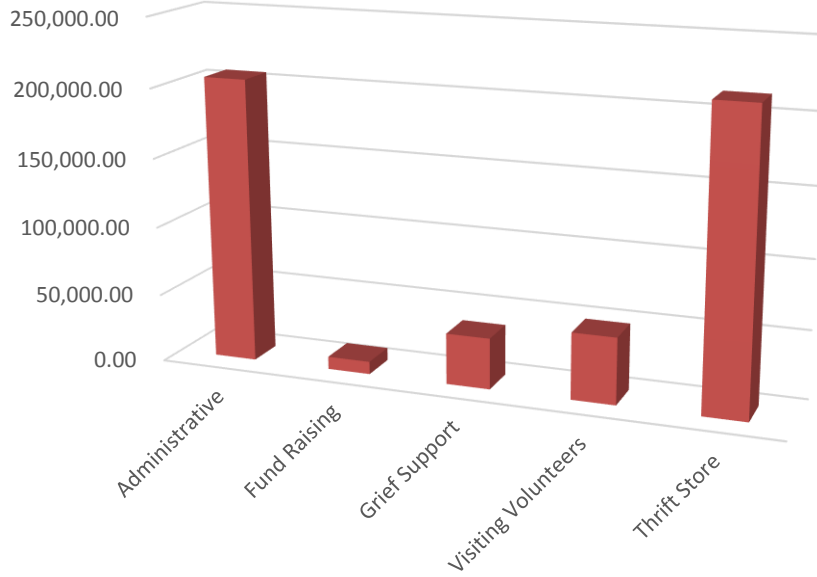
Annual General Meeting adjourned at 18:30 hours.

  
President  
  
Secretary

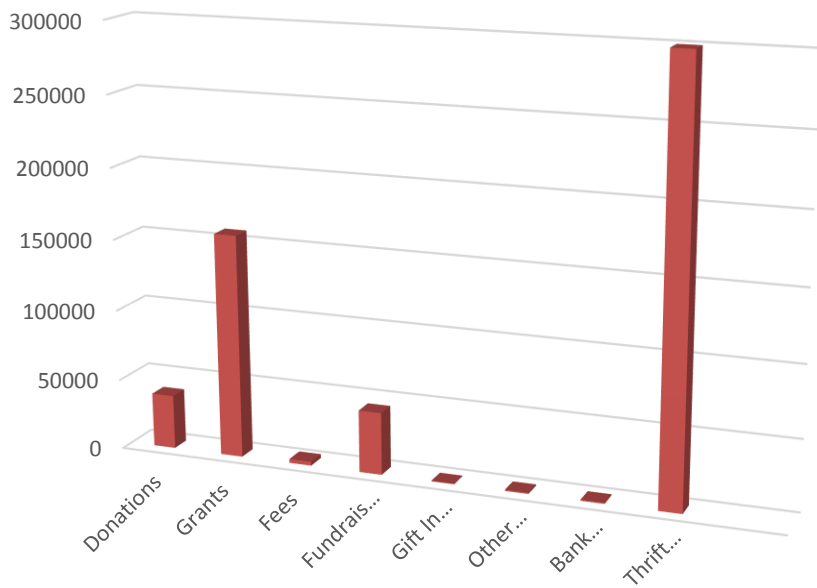
31 October 2013.  
Date

23 September 2013.  
Date

EXPENSES April 1, 2013 - March 31, 2014



REVENUE- April 1, 2013 - March 31, 2014





## **Palliative and Bereavement Support Services:**

### **Palliative Support Services:**

Our palliative support coordinator, Lindsey Willis facilitated two, 30 hour training sessions for those who wish to volunteer to visit patients and their family and friends at McKenney Creek Hospice Residence, or in their own homes, and residential care homes.

A grant from the Maple Ridge Community Foundation made it possible for us to offer 2 Healing Touch training sessions and level one was completed with 6 new volunteers participating.

level two was then completed and the volunteers did 10 hours of practice.

Four of the newly trained are now actively helping with relaxation circle. This additional training has also allowed us to expand this program to include evening groups

### **Bereavement Support Services:**

Our 8 week support group for adults was held 4 times throughout the year. Time to Heal our bi-weekly support group for those who completed the 8 week program was offered in the fall and then again in the spring. Susanne and Lou-Anne facilitated a 6 week Children's program. Susanne also did a children's support group at a local elementary school for 6 weeks, this was arranged with the school, otherwise these young students would not be able to make it to our resource office after school to attend. Susanne spoke to many councillors at the local elementary schools to bring more awareness of our services for children.

The Maple Ridge Teachers Association invited Susanne to be a presenter at one of the Pro D days for school district 42 this presentation was held at Thomas Haney, and many teachers visited with Susanne took away brochures and since then she has had several new referrals for clients.

### **Thrift Store**

This reporting period saw the thrift store celebrate the 3<sup>rd</sup> Anniversary. The support of our community and valued customers have greatly contributed to the great success of the store.

The fabulous volunteers and staff are who make the store what it is, without them it could not happen.

